**Navid Bin Arif**

**Professional summary**

* Good Understanding of various software testing methodologies and SDLC concepts.
* Experience in Project Management methodologies like Waterfall/Agile and Iterative.
* Extensive experience in development of test plans, test strategies for testing and establishing test environments.
* Experience in manual testing of diverse range of applications like desktop, Web based, Client-Server, GUI, and Database.
* Skilled in determining system requirements and specifications for complex application development projects. Past experiences of leading and interacting with business teams, programmers and technical staff at all levels.
* Data Warehousing Concepts, Use Case Modeling and UML Concepts.
* Facilitated and led team projects that improved the relationship between voice brokering team and electronic brokering team - teams that didn’t historically work well together.
* Strong customer service orientation.
* Strong ability to elicit, document, validate and transform business requirements at different stages of software development life cycle
* Good functional exposure in Insurance, Investment (equity and shares group, futures and options, Brokerage, Commodities), loans and Retail Banking domain.
* Have an ability to query and analyze data in databases- Oracle/SQL.
* SOAP UI Experience in implementing Data Driven Test Scritps and Generating SOAP UI Reports..
* Experience in bug tracking, bug reporting like Test Director, Bugzilla and Quality center.
* Experience in conducting Smoke Test, Functional, System Integration, Regression, User- Acceptance Testing (UAT) and Performance Testing.
* Proficient in using Quality Center, Test Director, Bugzilla, JIRA to track defects and enhancements.
* **Experience in testing Web applications with comprehensive knowledge of browsers and user interface testing techniques.**
* Maintained functioning test environments by verifying integration points and working proactively with DBA’s and Developers as necessary.
* Experienced with testing tools such as HP ALM/Quality Center, SOAPUI and SQL Management Studio Tool
* Demonstrated outstanding leadership, creative problem solving and analytical skills across multiple platforms.
* Ability to quickly adapt and learn, work in-groups as well as independently with minimum supervision.
* Excellent communication skills highly motivated and result oriented professional.

**Technical Skills**

Testing Tools HP ALM/ Quality Center, Load Runner 9.5, Win Runner 9.2, Performance Center,

Bug Reporting Tools HP Quality Center 9.5/8.2/8.0, Bugzilla, JIRA, IBM Rational

Platforms Windows 2003 Server/98/2000/XP, MS-DOS, Linux,

Database Oracle 9i / 8.x, TSYS, DB2, PL/SQL skills, and MS Access

Web Technologies HTML, XML

Web/Application Servers SOAPUI, IIS 4.0, Apache 2.0, BEA Web Logic 8.1

Other Tools: TOAD 8.5, MS Word, Excel, and PowerPoint.

**Professional Experience**

**Client: Lincoln Financial Group, IL**

**Dec 14 – Oct 16**

**Role: Business Analyst/Tester/Data Analyst**

**Project:** Lincoln National Corporation is a Fortune 250 American [holding company](https://en.wikipedia.org/wiki/Holding_company), which operates multiple [insurance](https://en.wikipedia.org/wiki/Insurance) and investment management businesses through subsidiary companies. Lincoln Financial Group is the marketing name for LNC and its subsidiary companies.

**Responsibilities:**

* Developed test cases as per the approved business requirements and test plan.
* Identified the client/organizational needs and provide suitable Agile system based solutions.
* Used UML methodology to capture, analyze and translate business requirements
* Developed business Use Case scenarios, sequence diagrams, and class diagrams.
* Tested application under the Agile, scrum and sprint development and process.
* Ability to work using cross functional using Agile Methodology.
* Executed test cases and test script as per Wireframes and Visual Design Documents.
* Conducted JAD sessions to allow different stakeholders to communicate their perspectives with each other, resolve any issues and come to an agreement quickly.
* Identified and created all necessary Business Use Cases from requirements, created UML Diagrams including Use Cases Diagrams, Activity Diagrams, Sequence Diagrams, and Class Diagrams
* Involved in the creation and maintenance of the Workflow plans and artifacts for all the waves
* Developed Test Strategies and Test Scenarios.
* Involved in executing the ETL for staging data from source to target and validating.
* Responsible for uploading test plans, test scripts into Quality Center.
* Responsible for mapping and scheduling the scripts as per the assigned schedule.
* Defects were raised in the HP Quality Center/ HP ALM for logging, tracking and reporting bugs.
* Created and maintained SQL Scripts to perform back-end testing on the oracle database.
* Performed Database testing using SQL queries
* Update the JIRA with manual/automated test cases.
* Change the status of JIRA during the testing and also update the story based on functional requirement.
* Tested the GUI features and verified the functional testing of the application through Android  
  emulator.
* Prepared Data including raw and XML data, SOAP UI messages that satisfies all the business conditions and real world scenarios.
* Experience with mobile cloud platform like Device Anywhere and Perfecto Mobile.
* Functional, GUI and interruption testing have been tested using the mobile platform.
* Executed the orders submitted in the mobile apps through mainframes.
* Log, track and review the defects using the Quality Center. Follow up on them, until the defect is fixed, retested and closed.
* Root cause analysis of defects and continuous process improvements
* Involved in the end to end testing of the native application and the mobile browser application.
* Submit the trade through the mobile app verify them in the order management system and execute them in the mainframes.
* Maintained Functional and Technical documentation.
* Analyzed and identified issues, and work closely with development teams to resolve those technical issues.
* Good understanding of the Record and run automation scripts in the automation tools

**Environment:** SOAP UI, JAD, J2EE, Java, SVN, HP ALM/Quality Center, HTML, Java Script, MS Office Suite, Windows,PL/SQL etc.

**Client: Fannie Mae**

**Aug 13 – Oct 14**

**Project: Financial Sector - Transition**

**Role: Business Analyst/Data Analyst**

Money Movement, a transition project initiated for integrating the Merrill Lynch Clients Brokerage accounts with Bank Of America Bank accounts in three regions-Northwest, California and Model clients. Various modules involved are Transfers/Payments for Brokerage, bank transfers and Hybrid clients, Retirement accounts, FTS relationships- Auto and paper enrolled, online banking applications.

**Responsibilities:**

* Involved in designing and documenting Test Plans, Test Cases, Test Scenarios, and Test Strategies based on business requirements and Design documents for Credit Card Online application.
* Worked with the Developers and the Test Lead to verify the Test Cases.
* Identified the current business process, documented the work flow and improved the efficiency of the current business process.
* Involved in requirement gathering using Rational Requisite Pro, which included interviews, brainstorms and meetings with stakeholders.
* Conducted JAD sessions to allow different stakeholders to communicate their perspectives with each other, resolve any issues and come to an agreement quickly.
* Identified the Test Cases and documented them in Quality Center.
* Transferred the Test Cases into the Quality Center from Excel by formatting them in the required format.
* Performed Development Integration, System Integration, End to End and User Acceptance Testing for the data services.
* Experience in utilizing XML for SOAPUI web services testing
* Performed Positive & Negative Testing for system validations.
* Performed Functional testing, Batch testing, System testing Performance testing and Regression Testing to see the entire functionality.
* Involved in application security testing for securing the application with proper authentication& authorization.
* Participated in the preparation of Test Environment and Test bed for the execution of Test Cases.
* Used Soap UI for testing SOA and Web Services (SOAP, Restful WSDL).
* Involved in the executing and retrieving the data for SQL Queries.
* Expertise with Mainframe screens to validate Brokerage accounts like CMA, Retirement accounts, Business accounts, Delaware accounts.
* Experienced with Equities/Derivatives/Brokerage and other financial instruments experience.
* Expertise testing the mobile banking between Brokerage and bank accounts and out of bank- 3rd party accounts.
* Involved in Database testing by writing & executing SQL & PL SQL queries by using SQL to validate that data is being populated in an appropriate tables & manually comparing the results with front-end values.
* Extensively used different types of Check points (Standard checkpoints, Table checkpoints, Database checkpoints).
* Used Quality Center to store all testing results, metrics, implemented Test plan Document, created Test Cases, Defect Tracking & Reporting.
* Analyze all Report Bugs for continuous process improvement and keep tracking on the SDLC critical path and Responsible for reporting bugs through the Quality Center and verified known bugs against new builds.
* Prepared and Presented weekly and monthly QA Defect and Status Reports to the different Stake holders of the project using Quality Center. Maintained bug lists for critical issues using Quality Center.
* Performed the web testing of the application for browser dependency.
* Was involved in Load Testing using Load Runner with VUGen scripts and running them using the controller. Defined threshold limits and monitored server load. Scripts were parameterized using the Data Table parameters, Environment Variables and Random Number Parameters.

**Environment:** PL/SQL, JAD, SOAP UI, J2EE, Java, SVN, Quality Center, HTML, MS Office Suite, Windows,etc.

**Client: Marriott International, Inc., Rockville, MD**

**April 11 - Jun 13**

**Role: Business Analyst/Data Analyst**

**Project: Enhanced Global Rewards (ecommerce application)**

Marriott.com is a web based hotel reservation system, allows the users to reserve, modify and view their reservations online, Enhanced Global Rewards project is the enhancement for the marriott.com.

The purpose of the Enhanced Global Rewards project is to allow customers to enroll in Marriott Rewards on all international websites with language-versioned field headers. Allow MR members to login, view their account history, and update their profile. The system will pre-populate member account information into the reservation process for sites utilizing Reservations Templates (UK, AU, DE).

**Responsibilities:**

* Analyzed business rules, functional requirements and specifications to create test plans and test cases.
* Conducted JAD sessions to allow different stakeholders to communicate their perspectives with each other, resolve any issues and come to an agreement quickly.
* Involved in requirement gathering using Rational Requisite Pro, which included interviews, brainstorms and meetings with stakeholders.
* Identified the current business process, documented the work flow and improved the efficiency of the current business process.
* Extensively involved in all the waves to make sure that documented functional requirements are met.
* Identified and created all necessary Business Use Cases from requirements, created UML Diagrams including Use Cases Diagrams, Activity Diagrams, Sequence Diagrams, and Class Diagrams
* Created Test scripts and test scenarios based on the Design documents, Use case specifications, Requirements and Analysis specifications.
* Modified and updated the old test scripts based on the new and enhanced functionality of the application.
* Involved in creating both positive and negative detailed Test cases for formal testing based on expected results developed for each module and wrote test scripts for Functional and Regression testing.
* Analyzed the Batch Process, Work-flow behavior and SOA/ Web Services testing using Soap UI.
* Performed the traceability of the requirements back to the test cases.
* Created and developed Test Plans and participated in test approach strategy discussions.
* Implemented the data driven frame in SOAP UI and Tested various functions in web services with different sets of data.
* Performed Functional testing, Web testing, Smoke testing, Browser compatibility testing and Regression testing. Browser compatibility testing performed on IE6, IE7, Fair Fox, AOL and MAC (Safari) browsers.
* Worked closely with Developers and Middleware support to resolve the bugs and environmental issues.

**Environment:** JAD,UML,SOAP UI, Quality Center, MS Office Suite, Windows,HTML, Java Script, PL/SQL etc.

**Client: Prudential Investments, NJ**

**May 09– Mar11**

**Role: Business Analyst/Data Analyst**

**Project**: **Common Front End (CFE)**

Prudential Investments is a division of Prudential Insurance. The Common Front End (CFE) system is the centralized system for viewing and processing all Prudential Investments transactions. CFE is used by approximately 3500 CSR's (Customer Service Representatives) who respond to potential, existing and prior customer inquiries/request(s) once fully deployed. CFE is also integrated with other existing systems on mainframes. The Data services layer consists of Stored Procedures, tables, indexes, constraints, etc.

**Responsibilities:**

* Analyzed the Functional Design documentation, User Requirements and Technical Requirements.
* Developed Installation Scripts for Installation testing.
* Collaboratively worked with business analysts, developers, leads and customer SME’s.
* Analyzed business rules, functional requirements and specifications to create test plans and test cases.
* Interfaced with the project manager, developers, QAs and Business owner
* Extensively involved in updating the official changes to the tabular list, instruction manual
* Conducted walkthroughs and defect meetings periodically to assess the status of the testing process.
* Output values were Retrieved and passed as parameters to the other Actions
* Regular Expressions were used for the varying Window Labels.
* Developed Integration Test Plans, and Test Schedules to assist in the execution of functional, System Testing, Regression Testing, Integration Testing and User Acceptance testing.
* Scheduled Test Procedure Design Reviews in accordance with the procedures and regulations.
* Prepared and executed Test Cases with different Test Sets for different objectives based on the Business/Functional requirements
* Was involved in Load Testing using Load Runner with VUGen scripts and running them using the controller. Defined threshold limits and monitored server load. Scripts were parameterized using the Data Table parameters, Environment Variables and Random Number Parameters.
* Incorporated ETL process for extraction, content management and distribution of right data to the downstream applications.
* Involved in Data Mining, Data Modeling, Data mapping and data validation process including integration of business rules and constraints.
* Involved in the verification of GUI, Bitmap, Text, Database checkpoints and synchronization points.
* Used all functionalities of Test director to link requirements to test cases, to define relationship between parent and child test cases, to track defects and generate different tests reports for senior management.
* Involved in assisting Business Analyst during User Acceptance Testing (UAT) of the application.
* Involved in executing the ETL for staging data from source to target and validating.
* Developed Integration test Scripts basing on the functional requirement
* Executed Integration Scripts for all the specified Roles basing on the Image that has been Installed
* Test Planning and bug tracking was done using Test director.

**Environment:** MS Office Suite, Windows,J2EE, Java, SVN, HP Quality Center, SOAP UI, HTML, PL/SQL etc.

**EDUCATION**

Masters in Computer Information System